

THE PICKET FENCE



Terms
and
Conditions

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By making a booking you agree to be bound by the terms and conditions of our policy.

Cancellation policy

Cancellations

Cancellations and rescheduled photoshoots must be made the day before the photoshoot - no fees apply.

Same day cancellations

A shoot that is cancelled on the same day of the booking will attract a cancellation fee of half of the shoot price.

No access/not ready

A shoot that is cancelled, cannot proceed due to no access, or is not ready for shooting for any reason whilst our photographer is on site will attract a 100% fee of booking price.

Payment policy

Payment

Payment shall be made by the due date of the bill. If you have any queries in relation to your bill please contact us as soon as possible.

Bills that are not paid by the due date may be liable to be referred to our collection partner.

Key collection fee

We usually don't charge a key collection and dropoff fee however a fee will be added for significant travel distances (Over 20km or 20 minutes travel time from the pickup keys location to the listing property).