



Matterport & Video
Information



Matterport

The Matterport is a 3D camera which creates a virtual tour/digital copy of your home. It is imperative that the following points are understood to ensure we can work unrestricted and create the best product of your property:

- Matterports are not recommended on tenanted properties or properties with a large amount of items that you do not want to be shown.
- Matterport scans cannot be edited - any items in the house (including portraits on walls) will be scanned and cannot be removed.
- The camera swings around in a 360° arc and will capture everything it sees. We highly recommend home owners, pets and children leave the property during the scan.
- Any items you do not want scanned should be placed into cupboards or the garage prior to our arrival. All lights should be checked working and turned on and blinds opened.



Videography

When booking a video for your property the following points should be understood to ensure we can work unrestricted and get it back to you within our delivery timeframe:

- Videos are not recommended on tenanted properties or properties with large a large amount of items that you do not want to be shown.
- We endeavour to get your video back to you the next day. Any edits that you request can take up to 24 hours and we require these to be communicated at the same time. If you'd like a specific music track, our library is available at www.epidemicsound.com - please choose a song and let us know beforehand or at the shoot
- Any items you do not want in the video should be placed into cupboards or the garage prior to our arrival. All lights should be checked they work and turned on and blinds opened.